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## SOUTH AFRICAN QUALIFICATIONS AUTHORITY

### REGISTERED UNIT STANDARD:

#### Conduct security at an event

SAQA US ID	UNIT STANDARD TITLE			
244335	Conduct security at an event			
ORIGINATOR		ORIGINATING PROVIDER		
SGB Security				
QUALITY ASSURING BODY				
-				
FIELD			SUBFIELD	
Field 08 - Law, Military Science and Security			Safety in Society	
ABET BAND	UNIT STANDARD TYPE	PRE-2009 NQF LEVEL	NQF LEVEL	CREDITS
Undefined	Regular	Level 4	NQF Level 04	5
REGISTRATION STATUS		REGISTRATION START DATE	REGISTRATION END DATE	SAQA DECISION NUMBER
Reregistered		2012-07-01	2015-06-30	SAQA 0695/12
LAST DATE FOR ENROLMENT		LAST DATE FOR ACHIEVEMENT		
2016-06-30		2019-06-30		

In all of the tables in this document, both the pre-2009 NQF Level and the NQF Level is shown. In the text (purpose statements, qualification rules, etc), any references to NQF Levels are to the pre-2009 levels unless specifically stated otherwise.

This unit standard replaces:

US ID	Unit Standard Title	Pre-2009 NQF Level	NQF Level	Credits	Replacement Status
11515	Monitor, control and direct crowds at special events	Level 4	NQF Level 04	10	Complete

#### PURPOSE OF THE UNIT STANDARD

This unit is to enable learners to monitor, observe and direct crowds. These learners will be able to respond to the behaviour and direction of persons. Learners will be able inspect and provide security presence at a venue, monitor crowd size movement, stress, behaviour and safety, react to potential crowd problems and breaches of sporting etiquette, direct crowds at special events, prepare to monitor and respond to unlawful or suspicious incidents.

A person credited with this unit standard will be able to:

- Perform event security.
- React to incidents and breaches of security.
- Direct crowds at special events.

#### LEARNING ASSUMED TO BE IN PLACE AND RECOGNITION OF PRIOR LEARNING

- Communication at NQF Level 3.
- Mathematical Literacy at QF Level 3.

Learners are assumed to be competent in the following unit standards:

- ID 11496: Conduct a security patrol in area of responsibility.
- ID 244176: Use security equipment.
- ID 244189: Conduct access and egress control.

- ID 8600: Care for customers.
- ID 11507: Conduct a security threat assessment in a defined operational area.
- ID 244184: Apply legal aspects in a security environment.

## **UNIT STANDARD RANGE**

In this unit standard the word event refers to but is not limited to a sporting, entertainment, recreational, cultural, religious, political, business, charitable, exhibitionable, educational, organizational and similar activities hosted at a venue.

In this unit standard the word venue refers to but is not limited to all premises used for, sporting, recreational, entertainment or similar purposes irrespective of whether the relevant events take place at an ongoing basis or on a single occasion, and to which members of the public, are invited or to which they are permitted or have access.

## **Specific Outcomes and Assessment Criteria:**

### **SPECIFIC OUTCOME 1**

Perform event security.

### **ASSESSMENT CRITERIA**

#### **ASSESSMENT CRITERION 1**

A pre-event security check and orientation is conducted in a given situation.

#### **ASSESSMENT CRITERION RANGE**

Pre-event security check refers to but is not limited to organizational specific checks, physical checks and observation checks.

#### **ASSESSMENT CRITERION 2**

Received instructions are interpreted in order to understand duties in area of responsibility.

#### **ASSESSMENT CRITERION 3**

A situation is monitored in order to assess information for reporting purposes to role-players.

#### **ASSESSMENT CRITERION RANGE**

- Situation refers to but is not limited to, but may include:  
> incidents, occurrences, visitors and evacuations.
- Monitored refers to identifying, monitoring and reporting.
- Role-players may refer to management, supervisors, Control Centre.

#### **ASSESSMENT CRITERION 4**

Conflict handling skills are demonstrated in order to diffuse potential conflict.

#### **ASSESSMENT CRITERION 5**

An emergency situation is identified for reporting purposes.

#### **ASSESSMENT CRITERION RANGE**

Emergencies refer to, but are not limited to:

- Medical emergencies, fire emergencies, safety emergencies and natural disasters.

### **SPECIFIC OUTCOME 2**

React to incidents and breaches of security in a given situation.

### **ASSESSMENT CRITERIA**

#### **ASSESSMENT CRITERION 1**

Breaches in security and incidents are identified and monitored in order to keep role-players informed.

#### **ASSESSMENT CRITERION 2**

Breaches in security are responded to according to management decisions and instructions.

#### **ASSESSMENT CRITERION 3**

Security breaches are resolved by means of conflict resolution.

### **SPECIFIC OUTCOME 3**

Direct crowds at special events.

### **ASSESSMENT CRITERIA**

#### **ASSESSMENT CRITERION 1**

Event control measures are applied in order to direct people as specified in a given events plan.

#### **ASSESSMENT CRITERION 2**

People are directed in order to control crowd flow at the venue.

### **UNIT STANDARD ACCREDITATION AND MODERATION OPTIONS**

- Anyone assessing a learner against this unit standard must be registered as an assessor with the relevant ETQA/and any other body with whom an MOU was entered into.
- Any institution offering learning that will enable achievement of this unit standard must be accredited as a provider through the relevant ETQA/and any other body with whom a MOU was entered into by SAQA.
- Moderation of assessment will be overseen by the relevant ETQA according to the moderation guidelines in the relevant qualification and the relevant ETQA/and any other body with whom a MOU was entered into.

### **UNIT STANDARD ESSENTIAL EMBEDDED KNOWLEDGE**

Equipment may refer to:

- 2-way radio.
- Security aids, i.e. torch, handcuffs.
- Telephone.
- Mobile telephone.
- Public address systems.
- Megaphone.
- Camera.
- CCTV.

Persons posing a potential threat to safe operation of stadium/venue may refer to:

- Intoxicated persons.
- Fanatical supporters.
- Persons under the influence of prohibited substances.
- Persons causing a public nuisance.

Indications of disruptive or potentially disruptive behaviour may refer to:

- Noise build-up.
- Greater concentration of crowds in certain sectors.
- Crowds or individuals under the influence of alcohol/drugs.
- Individuals seated/loitering in an unsuitable location e.g. access/egress points.

Potential hazards may refer to:

- Conflict between spectators.
- Conflict between security staff and spectators.
- Demonstrations.
- Excessive use of alcohol.
- Use of drugs.
- Failure to comply with direction/request from authorized person.
- Noise, light, heat, limited space, fatigue, glass, furniture and fittings, stairways, smoke, fire, weapons, clothes, equipment, lack of facilities (e.g. toilets) structural collapse and utilities.
- Electrical blackout.
- Current Draft Safety at Sports and Recreational Events: current Chapter 2: Sections 20, 22 and 24:
- Cultural Sensitivity.
- Protocol.

### **UNIT STANDARD DEVELOPMENTAL OUTCOME**

N/A

### **UNIT STANDARD LINKAGES**

N/A

## Critical Cross-field Outcomes (CCFO):

### UNIT STANDARD CCFO IDENTIFYING

- Identify and solve problems related to persons or situations that may cause a breach of safety or security and/or the event etiquette of the event discipline in progress at the venue and take appropriate action.
- Identify and solve problems related to persons or situations that may cause a breach of safety and security and take action that will resolve the situation.

### UNIT STANDARD CCFO WORKING

Work effectively with others as a member of an events security team, group, and organisation.

### UNIT STANDARD CCFO ORGANISING

Organise oneself and one's activities so that all requirements are met when persons or situations that may cause a breach of safety or security and/or the event etiquette of the event discipline in progress at the venue are identified and appropriate action taken.

### UNIT STANDARD CCFO COLLECTING

Collect, analyse, organise and critically evaluate information related to "crowd" size, movement, stress, behaviour and safety so that these are accurately interpreted into application performance standards.

### UNIT STANDARD CCFO COMMUNICATING

Communicate effectively using appropriate interpersonal skills when dealing with members of public, colleagues and other role players.

### UNIT STANDARD CCFO DEMONSTRATING

- Understand the world as a set of related systems in that the level of appropriate response is identified in accordance with identified legislation pertaining to the event security operation.

### QUALIFICATIONS UTILISING THIS UNIT STANDARD:

	ID	QUALIFICATION TITLE	PRE- 2009 NQF LEVEL	NQF LEVEL	STATUS	END DATE	QUALITY ASSURING BODY
Core	<a href="#">67461</a>	Further Education and Training Certificate: Event Support	Level 4	NQF Level 04	Reregistered	2015-06-30	As per Learning Programmes recorded against this Qual
Elective	<a href="#">58577</a>	National Certificate: General Security Practices	Level 3	NQF Level 03	Reregistered	2015-06-30	SAS SETA
Elective	<a href="#">61609</a>	Further Education and Training Certificate: Volunteer Support	Level 4	NQF Level 04	Reregistered	2015-06-30	As per Learning Programmes recorded against this Qual
Elective	<a href="#">58696</a>	National Certificate: Close Protection	Level 5	New Level Assignment Pend.	Reregistered	2015-06-30	SAS SETA